We are working in your area today to help meet the increasing demand for low-carbon electricity.

Due to the ever-increasing demand for electricity, our dedicated team is hard at work enhancing our distribution network. This vital work involves strengthening our existing infrastructure and extending new supplies to ensure we can meet your energy needs efficiently.

We appreciate your patience and understanding as we make these necessary improvements to serve you better.

Should you have any questions or need additional details, please feel free to reach out to our customer care team at **01534 505460**.

Thank you for your continued support.



## **Charles Street, St Helier**

Dear Customer,

We are writing to inform you about planned roadworks and upgrades to the electricity infrastructure in your area.

## Details of the planned roadworks: Ref WO731065

·Start Date: Monday 25 November 2024 ·End Date: Saturday 7 December 2024 ·Location: Charles Street, St Helier

·Purpose of the Roadworks: This closure is for us to perform excavation works necessary for us to provide a new electrical supply in the area. Investments like this into our infrastructure is essential to enhance the reliability and efficiency or our electricity supply system.

## Will I be able to access my property?

Yes. During the works, access to properties will remain uninterrupted, and businesses will operate as usual. We aim to minimise disruption and complete tasks promptly. We apologise for any inconvenience and appreciate your understanding.

For any major updates regarding these works or our other roadworks please visit our new roadworks page jec.co.uk/roadworks/.

If you have any concerns or require further information, please do not hesitate to contact our customer care team at <code>jec@jec.co.uk</code> or on **01534 505460**.



